

Templating Instructions for STONEEX Customers

What is Templating?

Templating creates an accurate countertop template that provides essential measurements for your new countertop.

Before Template

1. Cabinet Preparation:

Ensure cabinets are plumb, level, square, and secured to walls/floor. New cabinets must be installed before measuring. Cabinets resting on the countertop must be installed afterward.

2. Remove Existing Elements:

Disconnect and remove all existing countertops, backsplashes, sinks, and cooktops. Disconnect plumbing as needed (ask your store associate for assistance options).

3. Gather Required Items:

Ensure sinks, faucets, cooktops, and all necessary items are on-site. Provide all cutout information. Apron and farmhouse sinks must be installed before the template date.

4. Final Wall Preparation:

Avoid completing final wall preparations (painting/wallpapering) before installation if possible. Incidental damage to walls and cabinetry may occur, and it is the customer's responsibility to repair.

5. Adult Supervision:

Have an adult over age 18 present to make decisions and approve all countertop details. This is important for a smooth process.

6. Pet Policy:

For safety and focus, pets are not allowed in the work area during templating.

Templating Process:

- A licensed technician from STONEEX will arrive to take measurements using advanced tools, including laser technology for accuracy. Review the digital template for confirmation and make any necessary adjustments.
- Sign the completed template form to confirm accuracy.

Scheduling and Arrival:

- Schedule your appointment in advance. The technician will arrive within a 30-minute window of the scheduled time, and updates will be sent via text or email.

Customer Privacy:

- Your privacy is respected; all information will be kept confidential.

Communication:

- Please communicate any questions or concerns throughout the process. You can reach us at (206) 200-6052.